



HARTPURY

UNIVERSITY
AND COLLEGE

02/03/2026

Hartpury Injury Clinic

Hartpury University and College
Gloucester
Gloucestershire
GL19 3BE

Privacy Policy

We are committed to protecting your privacy when dealing with your personal information. We only collect information about you, which constitutes personal data under the GDPR. This Privacy Policy explains how we collect, use, share and protect your personal data.

Under the GDPR, you have a series of rights including the right to access a copy of the information we hold about you. We want to ensure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate and you may request to withdraw any consent at any time.

We only collect and process information about you, that is relevant to the work we carry out for you. In particular, we may collect the following data from you, which is defined as personal data; Personal details such as your name, address, date of birth, telephone number and email address. We may also collect information that is referred to as being in a special category. This could include physical or mental health details. We may also collect information such as your name, date of birth, residential address and telephone numbers from third party sources e.g. your GP, Occupational Therapist, Healthcare provider or Insurance companies. Your details are used to contact you to book an appointment.

We will use your information for the provision of Physical Therapy services. We may also use it for correspondence with GP's, consultants or other health care professionals.

We may share your information with Debt collection agencies/Courts, if you withhold payment. Where you authorise us, we may disclose your information to Healthcare providers, Insurance companies, Consultants or Surgeon's, GP's or Occupational Therapists. We will not share your details for marketing purposes.

During the course of our work, we will collect personal information from you and others such as healthcare providers, insurers and GPs. Please note that in the absence of specific instructions from you, we have a legal obligation to retain these records for a period of 7 years.

To protect your personal information, we implement appropriate technical and organisational security measures, which include physical and technical security safeguards.