



# HARTPURY

UNIVERSITY  
AND COLLEGE

02/03/2026

## Hartpury Injury Clinic

Hartpury University and College  
Gloucester  
Gloucestershire  
GL19 3BE

## Cancellation Policy

We appreciate that occasionally you may need to cancel an appointment with us.

We please ask that you give us at least 24 hours' notice of cancellation by emailing:  
[injury.clinic@hartpury.ac.uk](mailto:injury.clinic@hartpury.ac.uk)

We are aware of how important your time is, and we appreciate that sometimes, unforeseen circumstances may result in short notice cancellation or non-attendance. Unfortunately, missed appointments with less than 24 hours notice may be charged in full.

If you arrive more than 10 minutes late for your appointment, this will be cancelled and you may still be charged.