



HARTPURY

UNIVERSITY
AND COLLEGE

02/03/2026

Hartpury Injury Clinic

Hartpury University and College
Gloucester
Gloucestershire
GL19 3BE

Complaints Policy

If you wish to make a complaint about Hartpury Injury Clinic and any services you have received, please contact Richard Mack by email or letter. Your complaint will be investigated and you will receive further correspondence within 10 working days.

Contact details for Head of Medical Department

Richard Mack
Richard.mack@hartpury.ac.uk